

General sales conditions

For foreign markets

The following general sales conditions regulate the sale of goods and services by the company ECODORA S.r.l. for customers residing outside the territory of the Italian State.

Art. 1 GOODS DELIVERY TERMS

The goods are delivered ex works ECODORA S.r.l.

The subsequent transport/shipment must occur by, in the name and at the expense of the purchasing customer, even by means of carrier designated by the same.

All risks arising from loading, subsequent custody and transport are borne entirely by the purchasing customer.

Art. 2 MINIMUM ORDERS

Each order cannot be for less than €. 1,500.00, net of taxes, discounts and rebates. If, at the option of ECODORA S.r.l., orders for lower amounts are accepted, an extra charge of €. 155.00 shall be applied for order management administrative expenses.

Art. 3 ACCESSORIES

All the accessories given in the price list (plugs, oil bar taps, oil guns, grease guns, probes, protection caps, clutches, swivelling supports etc.) are supplied exclusively for fitting to or combining with the items ECODORA S.r.l. produces.

Art. 4 COMPLAINTS

Any defects immediately noticed after a brief inspection of the goods (damage, shortages or different product from that ordered) must be notified in writing to our company within 8 (eight) days of receipt the goods. Any defects in the product noticeable only during its use must be notified in writing to ECODORA S.r.l. within 8 (eight) days of being detected. Any returns of goods must be authorized in advance by ECODORA S.r.l. and freight charges are at the customer's expenses.

Art. 5 DELIVERY TIMES/TERMS

Delivery times and dates are only approximate and are subject to change. Any delays in delivery do not entitle the customer to cancel the order or claim compensation for damages caused by delay of delivery. Delivery times for urgent orders must be agreed directly by ECODORA S.r.l..

ECODORA S.r.l. has the right not to carry out the order and/or totally or partially carry it out, without this giving rise to reimbursement or claims for compensation for damage.

Art. 6 PACKS AND PACKAGING

Packaging costs are included in the price, except for special packing, which shall be charged at cost.

Art. 7 PRICES

The current Price list cancels and replaces the previous price list. In the event of changes to our price list and/or individual items, the goods shall be forwarded at the price in force on the day of delivery. The price list and/or the prices of individual items can be changed even without notice, according to the changes in market conditions or technical innovations/modifications made to the product.

The prices are understood to be ex works ECODORA S.r.l.

Art. 8 PAYMENTS

Payments must be made exclusively to ECODORA S.r.l. at the agreed conditions. Under no circumstances will deductions or roundings be accepted. In case of late payment with respect to the agreed conditions, ECODORA S.r.l. reserves the right to charge interest at the current rate, effective from the day after that agreed for payment, plus any additional expenses.

Discounts conditional on the payment term and already credited shall be recharged.

Art. 9 WARRANTY

ECODORA S.r.l. provides each product with the communication of particular instructions for the installation, use and maintenance requirements and the need to carry out possible checks on the product. Incorrect installation, use or maintenance of the product shall void the warranty.

The articles must be returned free to our Factory for checking and acceptance. All the technical information and data mentioned in the catalogue and in the price-list in force are not binding and can be changed without prior notice for the purpose of improving the quality of the products.

All products manufactured by ECODORA S.r.l. are guaranteed for a period of 5 (five) years. The 5 (five) year guarantee does not apply to components which are subject to normal wear and tear (such as gaskets, membranes, O-rings, hoses, etc), electronic components and items that are sold but not manufactured by ECODORA S.r.l. (marked with an asterisk in the current product catalogue) which are guaranteed for 1(one) year.

1 (one) year warranty is valid also for the following products:

- digital litre counters and FCS system;
- cable reels;
- electric, pneumatic or hydraulic motor supplied with our industrial hose reels S. 600 and 700.

Art. 10 RESPONSIBILITY

ECODORA S.r.l. is exempt from any responsibility and liability for accidents that may occur to persons and property, as a result of or during the use of the equipment, due to or depending on the same whenever the products have been damaged during transport, tampered with or modified, or improperly used, or stored, installed, protected and preserved without complying with the instructions of ECODORA S.r.l. as given in the installation, use and maintenance instruction manuals for each product.

ECODORA S.r.l. is liable for the value for the supplied product and cannot be held responsible in any way for other possible costs or additional costs that the customer may bear.

Art. 11 COMPETENT LAW COURT

Any disputes shall be settled by the Law Court of Vicenza, Italy.

